

Burgh After School Club



Behaviour Management Policy

At Burgh After School Club we aim to:

- Meet the needs of both children and their parents
- Promote a positive approach that encourages and praises good behaviour.
- Create a secure environment where all the children feel they are listened to and are valued members of our club.

Staff will challenge inappropriate behaviour in a caring and sensitive manner without threatening or using physical punishment or emotional or verbal abuse.

The following behaviour is unacceptable from children, parents, staff and visitors:

- Bullying
- Vandalism
- Assault
- Verbal abuse
- Swearing
- Carrying weapons

When a child behaves unacceptably, staff will:

- Make sure the child understands what part of their behaviour is unacceptable.
- Explain why it is unacceptable.
- Take appropriate action to encourage the child to behave acceptably (eg apologising, tidying up the mess, returning something that was snatched, withdrawing the child from the activity).

Where a child poses a danger either to themselves or to others, staff will act promptly to deal with this. Persistent outbursts of unacceptable behaviour on the part of the child will result in the child being excluded either temporarily or permanently. Parents will always be informed at the time if their child is experiencing difficulties at the club.

When a child has additional needs, the staff will be supportive and tolerant and will work with the parents to control the inappropriate behaviour to a point. If the

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behaviour results in a child, staff member or other person being put at risk or harmed, the child's place in the club will be reviewed.

All staff is expected to adhere to the policy and be consistent in their approach. Under no circumstance may physical punishment, emotional or verbal abuse be used by members of staff. To do so will result in their dismissal. All parents are expected to adhere to club rules while they are in the club. Verbal, swearing or physical abuse towards staff or children (including their own) will not be tolerated and may lead to the person being asked to leave the club premises. Persistent outbursts of unacceptable behaviour by a parent may lead to their child(ren) bookings being rejected and a formal report submitted to the committee. Parents are asked not to use mobile phones inside the club or to hold personal or inappropriate conversations with other parents in the ASC. Parents seen or heard doing this will be asked to take their phone calls or conversations outside the club.